



**STATE OF HAWAII
DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS
RESEARCH AND STATISTICS OFFICE**

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TO: ACCESS HAWAII COMMITTEE

It is my pleasure to write a letter of support and recommendation for the Hawaii Information Consortium (HIC).

The Research and Statistics Office (R&S) of the Hawaii Department of Labor and Industrial Relations (DLIR) first began working with HIC in 2011 to develop an on-line Directory of Green Employers for the State of Hawaii. The Directory was one of the deliverables of a Labor Market Information Innovation Grant with the purpose of creating awareness about green employers in Hawaii, the occupations they employ, and the requirements for employees in these occupations. The Directory was accomplished within our project's timeline and it is still highly utilized by researchers, economists, workforce programs, career development agencies, and job seekers. It is easy for R&S staff to maintain and update information about employers and the employers themselves also have easy access to update their information.

We found HIC staff to be very professional, knowledgeable, supportive, and responsive to our project's requirements. They were most helpful in assisting us with the directory's design and features that would allow the public to browse and locate information and for staff and employers to update information. Additional administrative and reporting features were also added to complete the project requirements.

R&S has also contracted with HIC to develop a workforce longitudinal data system (aka WorLDS). Our WorLDS project staff are working closely with HIC staff to create automated processes for matching workforce training participant data with wage records and other workforce program data. Work is still in progress on the databases and a web portal for providing ad hoc and performance reports for workforce program providers and stakeholders.

HIC also provides an affordable option for us. Our grants are limited in funding and contracting with vendors from out of state is not an option. Having HIC in our civic center allows us to meet with HIC staff on a regular or as-needed basis to work on project deliverables and outcomes.

In conclusion, I fully support the continuation of HIC as the provider for ehawaii.gov services.

Sincerely,

PHYLLIS DAYAO